

Ordsall Hall Accessibility Policy

Our company's accessibility policy outlines our provisions for people with disabilities. We want to make our premises, services, products and equipment available to all people respecting their individual needs, dignity, independence and equal opportunity.

Scope

This policy applies to all prospective or current employees of the company, as well as contractors and visitors, who possess a disability of any kind that restricts them in various ways.

Policy elements

We have taken actions to ensure that people with disabilities will be able to move about safely and easily and make full use of our facilities. Disabilities that this policy refers to include, but are not limited to:

- Conditions that require the use of wheelchair or other movement support device or mechanism
- Physical impairments that obstruct everyday activities (e.g. opening doors, walking up the stairs, reading signs etc.)
- Visual, hearing, speech or mental impediment
- Conditions that require assistance or constant medical care.
- Other conditions are subject to company's judgement and will be considered individually.

We have several provisions for people with disabilities. We have:

- Reserved parking spots for people with disabilities
- Implemented accessible formats in our everyday communication (e.g. screen reader friendly website.)
- Same level entry points into the museum to facilitate the movement of wheelchairs or persons with limited mobility

- 2 on site lifts to access all levels of the museum including the attic
- 4 accessible toilets with emergency pull cords
- Large print guides at reception
- Familiarisation Guide available for anyone who wishes to familiarise themselves with the site prior to arrival
- Dedicated Autism Friendly days in the year where we turn off interactives, bright lights and sounds.
- Water refill points and access water taps.

Our museum is all about the multi-sensory experience and therefore has been developed so that visitors can touch, smell and feel the history of the hall. Therefore, we have various activities across the building which you can engage with such as:

- Grinding and smelling natural herbs in the kitchen
- Playing with replica food in the great hall
- Dressing up in velvets and silks in the Great Chamber
- Climbing into our replica string and hay bed in the bedroom
- Doing coin etching in the Star Chamber.
- We also have a 3D map of the area in our Frederick Shields Gallery and lots of audio descriptions and videos across the Hall.

If you have any questions prior to arriving at the hall please feel free to call or email us for more information.